1. Which of the following statements is true for the Form Designer? a) To add a field to the form layout, drag the field from the Fields tab to the desired destination on the form. b) To create a new field on a form's table, drag the appropriate data type from the Field Types tab to the form and then configure the new field. c) To remove a field from the form layout, hover over the field to enable the Action buttons, and select the Delete (X) button. d) To add a section to the form layout, drag it from the Field Types tab to the desired destination on the form.

A. a, b, c, and d

B. b, c, and d

C. a, b, and d

!D. a, b, and c

2. Which of the following are configured in an Email Notification? a) Who will receive the notification. b) What content will be in the notification. c) When to send the notification. d) How to send the notification.

!A. a, b and c

B. a, b, and d

C. b, c and d

D. a, c and d

3. To see what scripts, reports, and other application artifacts will be in a published application:

A. Enter the name of the Application in the Global search field

B. Open the list of Update Sets for the instance

!C. Examine the Application Files Related List in the application to be published

D. Open the artifact records individually to verify the value in the Application field

4. Which one of the following is NOT a debugging strategy for client-side scripts?

A. g\_form.addInfoMessage()

B. Field Watcher

C. jslog()

!D. gs.log()

5. Which Application Access configuration field(s) are NOT available if the Can read configuration field is NOT selected?

A. All access to this table via web services

!B. Can create, Can update, and Can delete

C. Can read does not affect the availability of other Application Access fields

D. Allow configuration

6. Which of the following is NOT a trigger type in Flow Designer?

!A. Outbound Email

B. Application

C. Record

D. Schedule

7. When creating new application files in a scoped application, cross scope access is turned on by default in which of the following?

A. REST messages

!B. Table

C. Script Include

D. Workflow

8. In an Email Notification, which one of the following is NOT true for the Weight field?

A. Only Notifications with the highest weight for the same record and recipients are sent

!B. A Weight value of zero means that no email should be sent

C. The Weight value defaults to zero

D. A Weight value of zero means the Notification is always sent when the Notification's When to send criteria is met

9. Which of the following objects does a Display Business Rule NOT have access to?

!A. previous

B. GlideSystem

C. g\_scratchpad

D. current

10. Which of the following features are available to Global applications? (Choose three.)

!A. Automated Test Framework

!B. Source Control

C. Delegated Development

!D. Flow Designer

11. Which one of the following is NOT a UI Action type?

A. List choice

B. Form button

C. List banner button

!D. Form choice

12. Which of the following is NOT supported by Flow Designer?

A. Call a subflow from a flow

!B. Test a flow with rollback

C. Use Delegated Developer

D. Run a flow from a MetricBase Trigger

13. Which of the following are true for reports in ServiceNow? (Choose three.)

A. Any user can see any report shared with them.

!B. Can be a graphical representation of data.

C. All users can generate reports on any table.

!D. Can be run on demand by authorized users.

!E. Can be scheduled to be run and distributed by email.

14. Modules must have a Link type. Which one of the following is a list of Link types?

A. List of Records, Separator, Catalog Type, Roles

!B. Assessment, List of Records, Separator, Timeline Page

C. List of Records, Content Page, Order, URL (from arguments:)

D. Assessment, List of Records, Content Page, Roles

15. Which one of the following is true for a table with the `Allow configuration` Application Access option selected?

A. Only the in scope application's scripts can create Business Rules for the table

B. Any user with the application's user role can modify the application's scripts

!C. Out of scope applications can create Business Rules for the table

D. Out of scope applications can add new tables to the scoped application

16. When working in the Form Designer, configuring the label of a field in a child table changes the label on which table(s)?

A. base table

!B. child table

C. parent table

D. all tables

17. Which one of the following is true?

!A. A UI Policy's Actions execute before the UI Policy's Scripts

B. The execution order for a UI Policy's Scripts and Actions is determined at runtime

C. A UI Policy's Scripts execute before the UI Policy's Actions

D. A UI Policy's Actions and Scripts execute at the same time

18. Which method call returns true only if the currently logged in user has the catalog\_admin role and in no other case?

A. g\_user.hasRole('catalog\_admin')

!B. g\_user.hasRoleExactly('catalog\_admin')

C. g\_user.hasRoleOnly('catalog\_admin')

D. g\_user.hasRoleFromList('catalog\_admin')

19. There is a basic strategy when creating a Utils Script Include. Identify the step that does not belong.

!A. Identify the table

B. Script the function(s)

C. Create a class

D. Create a prototype object from the new class

20. Which roles grant access to source control repository operations such as importing applications from source control, or linking an application to source control?(Choose two.)

!A. source\_control

B. source\_control\_admin

!C. admin

D. git\_admin

21. When configuring the content of an Email Notification, which syntax should be used to reference the properties of an event triggering the Notification?

!A. ${event.<property name>}

B. ${current.<property name>}

C. ${<property name>.getDisplayValue()}

D. ${gs.<property name>}

22. Which one of the following is true for a Script Include with a Protection Policy value of Protected?

A. Any user with the protected\_edit role can see and edit the Script Include

B. The Protection policy option can only be enabled by a user with the admin role

C. The Protection Policy is applied only if the glide.app.apply\_protection system property value is true

!D. The Protection Policy is applied only if the application is downloaded from the ServiceNow App Store

23. Which one of the following is true for GlideUser (g\_user) methods?

A. Can be used in Client Scripts and UI Policies only

B. Can be used in Business Rules only

!C. Can be used in Client Scripts, UI Policies, and UI Actions

D. Can be used in Business Rules, and Scripts Includes

24. When configuring a module, what does the Override application menu roles configuration option do?

!A. Users with the module role but without access to the application menu access the module

B. Self-Service users can access the module even though they do not have roles

C. Admin is given access to the module even if Access Controls would ordinarily prevent access

D. Users with access to the application menu can see the module even if they don't have the module role

25. Which platform feature can be used to determine the relationships between field in an Import Set table to field in an existing ServiceNow table?

A. Business Service Management Map

B. Data Sources

!C. Transform Map

D. CI Relationship Builder

26. When configuring a REST Message, the Endpoint is:

A. The commands to the REST script to stop execution

!B. The URI of the data to be accessed, queried, or modified

C. Information about the format of the returned data

D. The response from the provider indicating there is no data to send back

27. When evaluating Access Controls, ServiceNow searches and evaluates:

A. Only for matches on the current table

B. Only for matches on the current field

!C. From the most specific match to the most generic match

D. From the most generic match to the most specific match

28. From the list below, identify one reason an application might NOT be a good fit with ServiceNow. The application:

A. Needs workflow to manage processes

!B. Requires ג€as-isג€ use of low-level programming libraries

C. Requires reporting capabilities

D. Uses forms extensively to interact with data

29. Identify the incorrect statement about Delegated Development in ServiceNow.

!A. Administrators can grant non-admin users the ability to develop global applications.

B. Administrators can specify which application file types the developer can access.

C. Administrators can grant the developer access to script fields.

D. Administrators can grant the developer access to security records.

30. One of the uses of the ServiceNow REST API Explorer is:

A. Practice using REST to interact with public data providers

B. Find resources on the web for learning about REST

C. Convert SOAP Message functions to REST methods

!D. Create sample code for sending REST requests to ServiceNow

31. Which one of the following is true regarding Application Scope?

A. All applications are automatically part of the Global scope

!B. Applications downloaded from 3 party ServiceNow application developers cannot have naming conflicts rd

C. Any developer can edit any application

D. Developers can choose the prefix for a scope's namespace

32. Which one of the following is the baseline behavior of a table in a privately-scoped application?

A. The table and its data are not accessible using web services

B. Any Business Rule can read, write, delete, and update from the table

!C. Only artifacts in the table's application can read from the table

D. All application scopes can read from the table

33. Which one of the following is NOT a purpose of application scoping?

A. Provide a relationship between application artifacts

!B. Provide a way of tracking the user who developed an application

C. Provide a namespace (prefix and scope name) to prevent cross application name collisions

D. Provide controls for how scripts from another scope can alter tables in a scoped application

34. It is best practice to define the business requirements and the process(es) an application will manage as part of the application development plan. What are some of the considerations to document as part of the business process?

!A. Business problem, data input/output, users/stakeholders, and process steps

B. Business problem, data input/output, project schedule, and process steps

C. Business problem, data input/output, users/stakeholders, and database capacity

D. Business problem, users/stakeholders, available licenses, and database capacity

35. Which of the following CANNOT be debugged using the Field Watcher?

A. Business Rules

!B. Script Includes

C. Client Scripts

D. Access Controls

36. Which objects can be used in Inbound Action scripts?

A. current and previous

!B. current and email

C. current and event

D. current and producer

37. Which one of the following is part of the client-side scripting API?

A. workflow.scratchpad

!B. GlideUser object (g\_user)

C. current and previous objects

D. GlideSystem object (gs)

38. Application developers configure ServiceNow using industry standard JavaScript to

A. Enable the right-click to edit the context menus on applications in the navigator

!B. Extend and add functionality

C. Customize the organization's company logo and banner text

D. Configure the outgoing email display name

39. How many applications menus can an application have?

A. 3, one for an application's user modules, one for an application's administrator modules, and one for the ServiceNow administrator's modules

!B. As many as the application design requires

C. 2, one for an application's user modules and one for an application's administrator modules

D. 1, which is used for all application modules

40. The source control operation used to store local changes on an instance for later application is called a(n) <blank>.

A. Branch

B. Tag

!C. Stash

D. Update set

41. What syntax is used in a Record Producer script to access values from Record Producer form fields?

A. producer.field\_name

!B. producer.variablename

C. current.variable\_name

D. current.field\_name

42. Which of the following methods prints a message on a blue background to the top of the current form by default?

A. g\_form.addInfoMsg()

!B. g\_form.addInfoMessage()

C. g\_form.showFieldMessage()

D. g\_form.showFieldMsg()

43. A scoped application containing Flow Designer content dedicated to a particular application is called a(n):

!A. Spoke

B. Bundle

C. Action

D. Flow

44. What syntax is used in a Record Producer script to access values from Record Producer form fields?

A. producer.field\_name

!B. producer.variablename

C. current.variable\_name

D. current.field\_name

45. Which source control operation is available from BOTH Studio and the Git Repository?

!A. Create Branch

B. Apply Remote Changes

C. Stash Local Changes

D. Edit Repository Configurations

46. Which one of the following is NOT required to link a ServiceNow application to a Git repository?

A. Password

B. URL

C. User name

!D. Application name

47. Which Report Type(s) can be created by right-clicking on a column header in a table's list?

A. Bar Chart, Pie Chart, Histogram, and Line

B. Bar Chart

C. Bar Chart, Pie Chart, and Histogram

!D. Bar Chart and Pie Chart

48. Which one of the following is NOT a method used for logging messages in a server-side script for a privately-scoped application?

!A. gs.log()

B. gs.error()

C. gs.warn()

D. gs.debug()

49. If the Create module field is selected when creating a table, what is the new module's default behavior?

A. Open an empty form so new records can be created

B. Open a link to a wiki article with instructions on how to customize the behavior of the new module

C. Display an empty homepage for the application

!D. Display a list of all records from the table

50. How must Application Access be configured to prevent all other private application scopes from creating configuration records on an application's data tables?

A. You must create Access Controls to prevent all other application scopes from creating configuration records on an application's data tables rather than using Application Access

B. Set the Accessible from field value to All application scopes and de-select the Can create option

C. Set the Accessible from field value to This application scope only and de-select the Allow access to this table via web services option

!D. Set the Accessible from field value to This application scope only

51. What are some of the benefits of extending an existing table such as the Task table when creating a new application? a) You can repurpose existing fields by simply changing the label. b) Use existing fields with no modifications. c) Existing logic from the parent table will be automatically applied to the new table. d) All of the parent table records are copied to the new table.

A. a, b, c, and d

B. a and b

C. b and c

!D. a, b, and c

52. When configuring an Access Control which has no condition or script, which one of the following statements is NOT true?

A. table.\*will grant access to every field in a record

B. table.None will grant access to every record on the table

C. table.field will grant access to a specific field in a record

!D. table.id will grant access to a specific record on the table

53. Which of the following methods are useful in Access Control scripts

A. g\_user.hasRole() and current.isNewRecord()

!B. gs.hasRole() and current.isNewRecord()

C. g\_user.hasRole() and current.isNew()

D. gs.hasRole() and current.isNew()

54. Which one of the following statements describes the purpose of a Service Catalog flow?

A. A Service Catalog flow generates three basic components: item variable types, tasks, and approvals

B. Although a Service Catalog flow cannot send notifications, the flow drives complex fulfillment processes

!C. A Service Catalog flow is used to drive complex fulfillment processes and sends notifications to defined users or groups

D. A Service Catalog flow generates three basic components: item variable types, tasks, and notifications

55. When a ServiceNow instance requests information from a web service, ServiceNow is the web service:

A. Publisher

B. Specialist

C. Provider

!D. Consumer

56. Which one of the following is the fastest way to create and configure a Record Producer?

A. Create a Catalog Category, open the category, and select the Add New Record Producer button

B. Use the Record Producer module then add and configure all variables manually

!C. Open the table in the Table records and select the Add to Service Catalog Related Link

D. Open the table's form, right-click on the form header, and select the Create Record Producer menu item

57. Which objects can you use in a Scheduled Script Execution (Scheduled Job) script?

A. GlideRecord and current

B. GlideUser and GlideRecord

!C. GlideSystem and GlideRecord

D. GlideSystem and current

58. Can inherited fields be deleted from a table?

A. Yes, select the red X in the left-most column in the table definition

B. Yes, but only if they are text fields

C. Yes, but only if there has never been any saved field data

!D. No, inherited fields cannot be deleted from a child table

59. What is the purpose of the Application Picker?

A. Select an application to run

B. Select an application as a favorite in the Application Navigator

!C. Choose an application to edit and set the Application Scope

D. Choose an application to download and install

60. What are Application Files in a ServiceNow application?

A. An XML export of an application's table records

B. CSV files containing data imported into an application

!C. ServiceNow artifacts comprising an application

D. XML exports of an application's Update Set

61. Which one of the following is NOT true for Modules?

A. Modules open content pages

B. Access to Modules is controlled with roles

C. Every Module must be part of an Application Menu

!D. Every Module must be associated with a table

62. A graphical view of relationships among tables is a <blank>.

!A. Schema map

B. Dependency view

C. Graphical User Interface

D. Map source report

63. Which one of the following is true for the Application Picker?

!A. All custom application scope and the Global scope appear in the Application Picker

B. All applications in ServiceNow, including baseline applications like Incident, appear in the Application Picker

C. Only custom applications appear in the Application Picker

D. Only downloaded applications appear in the Application Picker

64. When creating an application through the Guided Application Creator, which of the following is a user experience option?

A. Portal

!B. Mobile

C. Self-service

D. Workspace

65. When writing a Client Script to provide feedback targeted at a specific field, which method should be used?

A. g\_form.showInfoMessage()

!B. g\_form.showFieldMsg()

C. g\_form.addInfoMessage()

D. g\_form.addFieldMsg()

66. Which actions can a Business Rule take without scripting?

A. Set field values and write to the system log

B. Set field values and generate an event

!C. Set field values and add message

D. Set field values and query the database

67. Which server-side object provides methods for working with dates when writing a script in a privately scoped application?

!A. GlideDateTime

B. GlideRecord

C. GlideSystem

D. current

68. Application developers can specify which ServiceNow page a user sees after submitting a new record using the Record Producer UI. How is the page specified?

A. Create an application property to store the URL

B. Configure the page in the Module that opens the Record Producer UI

C. Write an after Business Rule script for the Record Producer's table: window.redirect = "<URL>";

!D. Write a script in the Record Producer's Script field: producer.redirect = "<URL>";

69. Identify characteristic(s) of a Record Producer. (Choose three.)

A. All records created using this strategy are inserted into the Requested Item [sc\_req\_item] table.

!B. Each field prompts the user with a question rather than a field label.

C. They must be scripted.

!D. You can script behaviors of fields in the user interface.

!E. Graphics can be included on the user interface.

70. Which server-side API debug log method is available for scoped applications?

A. gs.log()

!B. gs.info()

C. gs.debuglog()

D. gs.print()

71. Which script types execute on the server? (Choose three.)

!A. Business Rule

B. Client Scripts

C. UI Policies

!D. Script Actions

!E. Scheduled Jobs

72. What is the best UX format to use for lists and forms?

A. Forms

B. Lists

C. Standard

!D. Classic

73. When creating a table in a privately-scoped application, which four Access Controls are created for the table?

A. Insert, Delete, Query, Write

!B. Create, Delete, Read, Write

C. Create, Delete, Read, Update

D. Insert, Delete, Query, Update

74. Which one of the following is true for this script fragment? g\_user.hasRole('x\_my\_app\_user');

A. There is no g\_user.hasRole() method

B. The method returns false only if the currently logged in user has the x\_my\_app\_user role

C. The method returns true only if the currently logged in user has the x\_my\_app\_user role

!D. The method returns true if the currently logged in user has the x\_my\_app\_user role or the admin role

75. Which of the following steps can be used to import new data into ServiceNow from a spreadsheet?

A. Select Data Source, Schedule Transform

!B. Load Data, Create Transform Map, Run Transform

C. Define Data Source, Select Transform Map, Run Transform

D. Select Import Set, Select Transform Map, Run Transform

76. For Application Access there is a configuration option called Allow access to this table via web services. Which one of the following statements is true when this option is selected?

A. This option restricts the ability to delete records via web services but records can always be read

B. Even when not selected, users with the correct permissions can use web services to access the table's records

C. This option restricts access only to SOAP web services but does not apply to REST

!D. The user performing the query via web services must have the correct permissions to access the table's records

77. Which of the following statements must evaluate to true for a user to pass an Access Control? (Choose three.)

!A. The user has one of the roles specified in the Required roles related list.

!B. Scripts configured in the Access Control must evaluate to true.

C. Other matching Access Controls for the records evaluate to true.

!D. Conditions configured in the Access Control must evaluate to true.

E. The user must be granted access through a business rule.

78. What is a workflow context?

A. The table for which a workflow is defined plus any conditions such as "Active is true"

!B. It is generated from a workflow version, executes activities, and follows transitions

C. The business reason or process for which a workflow is designed

D. It is a checked out workflow which is being edited

79. Which one of the following is a benefit of creating an Application Properties page for each application you develop?

A. Application Properties allow a developer to override the application properties inherited from ServiceNow

B. An Application Properties page is a good landing page for an application

!C. Application Properties allow a developer or admin to make changes to an application's behavior without modifying application artifacts

D. Application users know to go to the Application Properties page to change the appearance of an application

80. Which one of the following is NOT an example of when an application might use a Scheduled Script Execution (Scheduled Job)?

A. The application needs to send weekly email reminders to requestors for all records on a table

B. The application needs to run a clean up script on the last day of every month

C. The application needs to query the database every day to look for unassigned records

!D. The application needs to run a client-side script at the same time every day

81. Which one of the following objects CANNOT be used in a Script Action script?

!A. previous

B. GlideRecord

C. event

D. current

82. How does ServiceNow match inbound email to existing records?

!A. Watermark

B. Record link

C. Subject line

D. sys\_id

83. When debugging Email Notifications, what must you check on a user record? (Choose three.)

!A. Active must be true.

B. The First name and Last name fields must have values.

!C. The value in the Notification field must be set to enabled.

D. The user must not be locked out.

!E. The Email field must have a value.

84. What are web services?

A. Methods used to create and maintain UI Pages

!B. Methods used to allow applications to connect to other software applications over a network

C. Methods used to discover a wide variety of systems and applications

D. They provide a customer-facing view of available service and product offerings provided by departments within the organization

85. Which of the following methods is NOT part of the ServiceNow REST API?

!A. COPY

B. GET

C. DELETE

D. POST

86. You are developing the MyApp application that has a table, Table A. When the MyApp application is installed on an instance, you want Table A's records to be installed as part of the application. Table A's records will be installed when:

A. Table A is active and extends the Task table

!B. Table A's records are added to the application record using the Create Application Files context menu item

C. Table A has an automatic number counter for new records

D. Table A is not included in the System Clone > Exclude Tables list

87. How can an application link to a repository behind a firewall?

A. This option is not supported.

!B. Link an application to source control through a MID Server.

C. Link an application to source control through an access token.

D. Link an application to source control with multi-factor authentication.

88. What is the ServiceNow store?

A. Downloadable content ServiceNow script archive

B. Alternate name for the ServiceNow Developer Share site

C. The source for ServiceNow Community created developer content

!D. Marketplace for free and paid certified ServiceNow applications and integrations

89. Tables that extend a table do what?

A. Automatically update the application scope

B. Do not inherit the parent’s fields

C. Sometimes inherit the parent’s fields

!D. Inherit the parent’s fields

90. When creating an application through the Guided Application Creator, which of the following is NOT an option for creating a table?

!A. Create table from template

B. Create table from scratch

C. Extend a table

D. Upload spreadsheet

91. Server-side scripts manage what?

!A. Database and backend

B. Playbook access

C. User access

D. Forms and Fields

92. What intuitive development interface guides users through the initial application development process?

A. Guided Tour Designer

!B. Guided Application Creator

C. ServiceNow Studio

D. Flow Designer

93. What are some benefits of developing private, scoped applications? (Choose two.)

A. To avoid using a code repository like GitHub or GitLab

!B. To reduce risk at code collisions

!C. To enable installation and uninstallation of an application

D. To replicate ServiceNow functions a private scope

94. Which of the following statements is NOT true for the Form Designer?

!A. To add a section to the form layout, drag it from the Field Types tab to the desired destination on the form.

B. To add a field to the form layout, drag the field from the Fields tab to the desired destination on the form.

C. To remove a field from the form layout, hover over the field to enable the Action buttons, and select the Delete (X) button.

D. To create a new field on a form’s table, drag the appropriate data type from the Field Types tab to the form and then configure the new field.

95. What records are used to track cross-scope applications or scripts that request access to an application, application resource, or event?

!A. Restricted caller access records

B. Caller tracking records

C. Access control level records

D. Cross-scope access records

96. What feature can track the amount of time that a task has been open, to ensure that tasks are completed within an allotted time?

A. Task Escalation Clock

!B. Service Level Agreements

C. Inactivity Monitor

D. Response Time Clock

E. Business Time Remaining

97. What plugin enables the Guided Application Creator?

!A. com.glide.sn-guided-app-creator

B. com.glide.service\_creator

C. com.glide.snc.apps\_creator

D. com.snc.apps\_creator\_template

98. Which of the following can be an external data source for a ServiceNow application?

A. Microsoft Excel File

B. Data provided by a public web service using SOAP or REST

C. CSV file

!D. All of the above

99. Which one of the following is true for the Application Picker and Application Scope?

A. Global is a reserved application which does not appear in the Application Picker

B. Selecting an application from the Application Picker does not set the Application Scope

!C. Selecting an application from the Application Picker sets the Application Scope

D. Selecting Global in the Application Picker sets the Application Scope to Incident

100. Which of the following is an available feature in Studio? (Choose two.)

A. Push to update set

B. Merge branches

!C. Search code

!D. Push to external source control

101. Which of the following is true about deleting fields from a table?

A. Table records are deleted when a field is deleted

!B. User-defined non-inherited fields can be deleted

C. Any field on a table can be deleted

D. Inherited fields can be deleted

102. Why would you build a custom app? (Choose two.)

A. To avoid using a code repository like GitHub or GitLab

B. To replace ServiceNow base tables

!C. To fulfill a specific use case on internal processes

!D. To create a custom integration for a 3rd party system

103. What are three ServiceNow table creation methods? (Choose three.)

A. Using legacy Workflows

!B. Upload and turn a spreadsheet into a custom table

C. Using Flow Designer

D. Use the Now Experience Table Creator

!E. Extend a table

!F. Create a custom table

104. When selecting a data type for a field that will be displayed on a form, which of the following statements is NOT correct?

A. Use the String data type for a free-form text field

B. Use the Phone Number data type to automate phone number data validation

C. Use the Choice data type to limit options in a field

!D. Use the Date data type to enter the date and time of day

105. Which one of the following is NOT part of the Form Designer?

A. Page header

!B. Schema map

C. Field navigator

D. Form layout

106. Which class is NOT part of the Client side scoped APIs?

A. GlideDialogWindow

B. GlideAjax

!C. GlideRecord

D. GlideForm

107. When designing and creating a form what do you create to organize fields on a form?

A. Buttons

B. Tabs

!C. Sections

D. Related lists

108. Which one of the following is a good practice for adding instructions to a form?

A. Related links to wiki pages

B. A Context Menu UI Action

!C. Annotations

D. A populated read-only field

109. Which of the following GlideRecord methods run a query against a database table? (Choose three.)

A. \_get()

B. runQuery()

!C. query()

!D. \_query()

!E. get(

110. What is the GlideForm Client-side scripting object?

A. sn.form

!B. g\_form

C. gs.form

D. gs\_form

111. In a Business Rule, which one of the following returns the sys\_id of the currently logged in user?

A. g\_form.getUserID()

B. gs.getUserSysID()

!C. gs.getUserID()

D. g\_form.getUserSysID()

112. Access Control debug information identifies whether each element of an Access Control granted or denied access. The elements appear in the debug information in the order of evaluation. In which order are the elements of an Access Control evaluated?

A. Conditions, Roles, Script

B. Conditions, Script, Roles

!C. Roles, Conditions, Script

D. Script, Conditions, Roles

113. Assume a table called table exists and contains 3 fields: field1, field2, field3, Examine the Access Control list for table: 1) table.None read Access Control for users with the admin and itil roles 2) table.\* read Access Control with the admin role 3) table.field3 read Access Control for users with the itil role. Which field or fields can a user with the itil role read?

A. All fields except field3

B. field1, field2, and field3

C. field1 and field3

!D. field3 only

114. Assume a table called table exists and contains 3 fields: field1, field2, field3, Examine the Access Control list for table: 1) table.None read Access Control for users with the admin and itil roles 2) table.field3 read Access Control for users with the admin role. Which field or fields can a user with the itil read role. Which field or fields can a user with the itil role read?

A. field3 only

B. filed1 and field3

C. All fields

!D. All fields except field3

115. Which of the following is NOT a caller access field option?

A. Caller Tracking

B. Caller Restriction

C. None

!D. Caller Permission

116. Which method is used to retrieve Application Property values in a script?

!A. gs.getProperty()

B. g\_form.getAppProperty()

C. g\_form.getProperty()

D. gs.getAppProperty()

117. What Module Link type is used to access an Application Properties page?

A. Single Record

B. HTML (from Arguments)

!C. URL (from Arguments)

D. Script (from Arguments)

118. Identify the way(s) an application can respond to an Event generated by the gs.eventQueue() method. a) Script Action b) Scheduled Script Execution (Scheduled Job) c) UI Policy d) Email Notification

A. b and c

B. c

!C. a and d

D. a and c

119. When troubleshooting and debugging notifications, where do you navigate to see if an email was sent in response to an event?

A. System Logs > Events

!B. System Logs > Emails

C. System Logs > Push Notifications

D. System Logs > ICE Logs

120. What are the benefits of storing the majority of an Application’s server-side script logic in a Script Include? a) This makes execution faster. b) Only run when called from a script. c) The script logic can be hidden when the Application is installed from the ServiceNow Store. d) For some changes to application logic there is only one place to make edits.

A. a, b, and d

B. a, b, c, and d

!C. b, c, and d

D. a, b, and c

121. Which of the following is NOT a Flow Designer feature?

A. Run a flow from a Catalog item

!B. Call a flow from another flow or subflow

C. Add stages to a flow

D. Test a flow using the “Run as” feature

122. Which collaboration tool opens a sidebar and allows you to create new conversations with other ServiceNow users?

A. Skype Now

B. Collaborate Now

C. Agent Messenger

D. Agent Chat

!E. Connect Chat

123. If you create a SOAP Message what syntax indicates a variable to pass when the function is called?

A. current.variable\_name

!B. ${variable\_name}

C. < variable\_name >.do?WSDL

D. < variable\_name >

124. Which of the following is NOT a way to install an application on a ServiceNow instance?

A. Install an application from the Application Repository

!B. Select the Copy button on the application record

C. Download and install an application from the ServiceNow Share web site

D. Download and install a third-party application from the ServiceNow Store

125. Using Custom UI test step in Automated Test Framework, which of the following is NOT a testable page component?

A. Buttons

B. UI controls

C. UI pages

!D. Form field values

126. Which ServiceNow capability provides assistance to help users obtain information, make decisions, and perform common work tasks via a messaging interface?

A. Agent Workspace

B. Chat bot

!C. Virtual Agent

D. Knowledge Chat

E. Now Support

127. Which module is used to access the knowledge bases which are available to you?

A. Knowledge > Home

!B. Self Service > Knowledge

C. Knowledge > All

D. Knowledge > Knowledge Bases

E. Knowledge > Overview

128. Flow Designer supports variable data types to store record data and complex data. Which of the following are supported variable data types? (Choose three.)

!A. Choice data type

B. Array.Reference data type

!C. Integer data type

D. Freedom data type

!E. Array.Boolean data type

F. Label data type

129. Which of the following statements is true about Guided Application Creator?

A. The global scope option is turned on by default

!B. Default access controls are automatically created

C. The welcome screen appears every time a new application is created

D. A scoped application user role is automatically created

130. What are the ways to designate data tables when using Guided Application Creator (GAC)? (Choose three.)

A. Upload an existing PDF

!B. Create a new table on the platform

C. Use a freeform database

!D. Upload an existing spreadsheet

!E. Use an existing table on the platform

F. Upload an existing word processing document

131. What is the Event Registry?

A. A Workflow which is launched every time an Event is generated; used to debug Events

B. The Event Log which lists all Events that have been generated

C. The method used in server side scripts to generate Events and pass parameters

!D. A table containing a record for every Event known to the ServiceNow system which allows ServiceNow to react when Events are generated

132. Identify the ways an application can respond to an Event generated by the gs.eventQueue() method: (Choose two.)

A. Client Script

!B. Email Notification

C. Scheduled Script Execution (Scheduled Job)

!D. Script Action

E. UI Policy

133. Is it possible to change an application’s scope?

!A. No, it’s not possible

B. Yes, it’s possible

C. Yes, but only from global scope to private scope

D. Yes, but only from private scope to global scope

134. Which of the following is true about g\_scratchpad? (Choose two.)

!A. Used to push information from the server to the client

!B. Does not exist on the mobile platform

C. Has constructors and methods

D. Has default properties passed by client-side scripts

135. Client-side scripts manage what?

A. User access

B. Database and backend

C. Playbook access

!D. Forms and Form Fields

136. When debugging Email Notifications, what must you check on a user record? (Choose two.)

!A. Active must be true.

!B. The Email field must have a valid value.

C. The user must not be locked out.

D. The First name and Last name fields must have values.

E. Delegation must be enabled.

137. When crafting a scoped application that contains flow actions, what is the application called?

A. Action

!B. Spoke

C. Bundle

D. Flow

138. Which are reasons an application could be developed on the ServiceNow platform? (Choose three.)

!A. It needs workflow to manage processes.

!B. It requires reporting capabilities.

!C. It uses forms extensively to interact with data.

D. It requires low-level programming libraries.

E. It uses multimedia features.

139. Once an application is ready to share, which of the following methods of publishing are supported by ServiceNow? (Choose three.)

!A. Publish to an application repository

B. Publish to a local drive

!C. Publish to the ServiceNow Store

!D. Publish to an Update Set

E. Publish to a spreadsheet

F. Publish to a local USB device

140. What is required to link a ServiceNow application to a Git repository? (Choose three.)

A. URI

B. ACL

C. Application name

!D. Password

!E. User name

!F. URL

141. Which ServiceNow capability provides assistance to help users obtain information, make decisions, and perform common work tasks via a messaging interface?

A. Agent Workspace

B. Chat bot

!C. Virtual Agent

D. Knowledge Chat

E. Now Support

142. Which feature allows you to automate business logic for a particular application or process such as approvals, tasks notifications, and record operations?

!A. Flows

B. Action Sequences

C. Action Sets

D. Task Flows

E. Flow Diagrams

143. From a form, what would you click to add additional fields to the form? (Choose two.)

A. Context Menu > Form > Layout

!B. Context Menu > Configure > Form Layout

!C. Context Menu > Configure > Form Design

D. Right click on header > Add > Field

E. Context Menu > Form > Designer

F. Right click on header > Configure > UX Dashboard

144. What is the name of the table relationship, where two or more tables are related in a bi-directional relationship, so that the related records are visible from both tables in a related list?

A. Database View

!B. Many to Many

C. One to Many

D. Extended

145. When creating application tables, a user role is automatically added to the table record. Which other role does an application typically have?

A. Application Super User

B. Application Fulfiller

!C. Application Admin

D. Application Manager

146. Group records are stored in which table?

A. Group [sn\_user\_group]

!B. Group [sys\_user\_group]

C. Group [s\_sys\_group]

D. Group [u\_sys\_group]

147. What data types of Flow Designer variables are supported to store record data and complex data? (Choose three.)

A. Label data type

!B. Integer

C. Array.Reference

!D. Choice

!E. String

148. What are the features of Flow Designer? (Choose three.)

!A. Add stages to a flow.

B. Call a flow from another flow or subflow.

!C. Test a flow using the “Run as” feature.

D. Support Java Scripting code to test conditions that trigger the flow.

!E. Run a flow from a Catalog item.

F. Perform form field data validation at client side.

149. Is it possible to change an application’s scope?

!A. No, it’s not possible

B. Yes, it’s possible

C. Yes, but only from global scope to private scope

D. Yes, but only from private scope to global scope

150. Which of the following can be an external data source for a ServiceNow application?

A. Microsoft Excel File

B. Data provided by a public web service using SOAP or REST

C. CSV file

!D. All of the above

151. What are some benefits of developing private, scoped applications? (Choose two.)

A. To avoid using a code repository like GitHub or GitLab

!B. To reduce risk at code collisions

!C. To enable installation and uninstallation of an application

D. To replicate ServiceNow functions a private scope

152. What is the ServiceNow store?

A. Downloadable content ServiceNow script archive

B. Alternate name for the ServiceNow Developer Share site

C. The source for ServiceNow Community created developer content

!D. Marketplace for free and paid certified ServiceNow applications and integrations

153. Which server-side object provides methods for working with dates when writing a script in a privately scoped application?

!A. GlideDateTime

B. GlideRecord

C. GlideSystem

D. current

154. What are Application Files in a ServiceNow application?

A. An XML export of an application's table records

B. CSV files containing data imported into an application

!C. ServiceNow artifacts comprising an application

D. XML exports of an application's Update Set

155. Which one of the following is NOT a method used for logging messages in a server-side script for a privately-scoped application?

!A. gs.log()

B. gs.error()

C. gs.warn()

D. gs.debug()

156. Application developers configure ServiceNow using industry standard JavaScript to

A. Enable the right-click to edit the context menus on applications in the navigator

!B. Extend and add functionality

C. Customize the organization's company logo and banner text

D. Configure the outgoing email display name

157. Which one of the following is NOT a purpose of application scoping?

A. Provide a relationship between application artifacts

!B. Provide a way of tracking the user who developed an application

C. Provide a namespace (prefix and scope name) to prevent cross application name collisions

D. Provide controls for how scripts from another scope can alter tables in a scoped application

158. Which one of the following is true regarding Application Scope?

A. All applications are automatically part of the Global scope

!B. Applications downloaded from 3rd party ServiceNow application developers cannot have naming conflicts

C. Any developer can edit any application

D. Developers can choose the prefix for a scope's namespace

159. Identify the incorrect statement about Delegated Development in ServiceNow.

!A. Administrators can grant non-admin users the ability to develop global applications

B. Administrators can specify which application file types the developer can access

C. Administrators can grant the developer access to script fields

D. Administrators can grant the developer access to security records.

160. From the list below, identify one reason an application might NOT be a good fit with ServiceNow. The application:

A. Needs workflow to manage processes

!B. Requires ג€as-isג€ use of low-level programming libraries

C. Requires reporting capabilities

D. Uses forms extensively to interact with data

161. When creating new application files in a scoped application, cross scope access is turned on by default in which of the following?

A. REST messages

!B. Table

C. Script Include

D. Workflow

162. Why create Applications in ServiceNow? (a) To replace outdated, inadequate, custom business applications and processes (b) To extend service delivery and management to all enterprise departments (c) To allow users full access to all ServiceNow tables, records, and fields (d) To extend the value of ServiceNow

!A. a, b, and d

B. a, b, c, and d

C. a, b, and c

D. b, c, and d

163. If you create a SOAP Message what syntax indicates a variable to pass when the function is called?

A. current.variable\_name

!B. ${variable\_name}

C. < variable\_name >.do?WSDL

D. < variable\_name >

164. It is best practice to define the business requirements and the process(es) an application will manage as part of the application development plan. What are some of the considerations to document as part of the business process?

!A. Business problem, data input/output, users/stakeholders, and process steps

B. Business problem, data input/output, project schedule, and process steps

C. Business problem, data input/output, users/stakeholders, and database capacity

D. Business problem, users/stakeholders, available licenses, and database capacity

165. Which of the following are true for reports in ServiceNow? (Choose three.)

A. Any user can see any report shared with them

!B. Can be a graphical representation of data

C. All users can generate reports on any table

!D. Can be run on demand by authorized users

!E. Can be scheduled to be run and distributed by email

166. Which of the following statements is true about Guided Application Creator?

A. The global scope option is turned on by default

!B. Default access controls are automatically created

C. The welcome screen appears every time a new application is created

D. A scoped application user role is automatically created

167. What is required to link a ServiceNow application to a Git repository? (Choose three.)

A. URI

B. ACL

C. Application name

!D. Password

!E. User name

!F. URL

168. When creating application tables, a user role is automatically added to the table record. Which other role does an application typically have?

A. Application Super User

B. Application Fulfiller

!C. Application Admin

D. Application Manager

169. What plugin enables the Guided Application Creator?

!A. com.glide.sn-guided-app-creator

B. com.glide.service\_creator

C. com.glide.snc.apps\_creator

D. com.snc.apps\_creator\_template

170. What intuitive development interface guides users through the initial application development process?

A. Guided Tour Designer

!B. Guided Application Creator

C. ServiceNow Studio

D. Flow Designer

171. When creating an application through the Guided Application Creator, which of the following is NOT an option for creating a table?

!A. Create table from template

B. Create table from scratch

C. Extend a table

D. Upload spreadsheet

172. When creating a table in a privately-scoped application, which four Access Controls are created for the table?

A. Insert, Delete, Ǫuery, Write

!B. Create, Delete, Read, Write

C. Create, Delete, Read, Update

D. Insert, Delete, Ǫuery, Update

173. What is the purpose of the Application Picker?

A. Select an application to run

B. Select an application as a favorite in the Application Navigator

!C. Choose an application to edit and set the Application Scope

D. Choose an application to download and install

174. If the Create module field is selected when creating a table, what is the new module's default behavior?

A. Open an empty form so new records can be created

B. Open a link to a wiki article with instructions on how to customize the behavior of the new module

C. Display an empty homepage for the application

!D. Display a list of all records from the table

175. Which of the following statements does NOT apply when extending an existing table?

A. The parent table’s Access Controls are evaluated when determining access to the new table’s records and fields

B. The new table inherits the functionality built into the parent table

C. The new table inherits all of the fields from the parent table

!D. You must script and configure all required behaviors

176. Which roles grant access to source control repository operations such as importing applications from source control, or linking an application to source control? (Choose two.)

!A. source\_control

B. source\_control\_admin

!C. admin

D. git\_admin

177. Modules must have a Link type. Which one of the following is a list of Link types?

A. List of Records, Separator, Catalog Type, Roles

!B. Assessment, List of Records, Separator, Timeline Page

C. List of Records, Content Page, Order, URL (from arguments:)

D. Assessment, List of Records, Content Page, Roles

178. How many applications menus can an application have?

A. 3 - one for an application's user modules, one for an application's administrator modules, and one for the ServiceNow administrator's modules

!B. As many as the application design requires

C. 2 - one for an application's user modules and one for an application's administrator modules

D. 1 - which is used for all application modules

179. The source control operation used to store local changes on an instance for later application is called a

A. Branch

B. Tag

!C. Stash

D. Update set

180. What is Module?

!A. The functionality within an application menu such as opening a page in the content frame or a separate tab or window

B. A group of menus, or pages, providing related information and functionality to end-users

C. A way of helping users quickly access information and services by filtering the items in the Application Navigator

D. A web-based way of providing software to end-users

181. Which source control operation is available from BOTH Studio and the Git Repository?

!A. Create Branch

B. Apply Remote Changes

C. Stash Local Changes

D. Edit Repository Configurations

182. Which one of the following is NOT required to link a ServiceNow application to a Git repository?

A. Password

B. URL

C. User name

!D. Application name

183. What are some of the benefits of extending an existing table such as the Task table when creating a new application? (a) You can repurpose existing fields by simply changing the label (b) Use existing fields with no modifications (c) Existing logic from the parent table will be automatically applied to the new table (d) All of the parent table records are copied to the new table

A. a, b, c, and d

B. a and b

C. b and c

!D. a, b, and c

184. Which one of the following is NOT true for Modules?

A. Modules open content pages

B. Access to Modules is controlled with roles

C. Every Module must be part of an Application Menu

!D. Every Module must be associated with a table

185. Which one of the following is true for the Application Picker?

!A. All custom application scope and the Global scope appear in the Application Picker

B. All applications in ServiceNow, including baseline applications like Incident, appear in the Application Picker

C. Only custom applications appear in the Application Picker

D. Only downloaded applications appear in the Application Picker

186. When creating an application through the Guided Application Creator, which of the following is a user experience option?

A. Portal

!B. Mobile

C. Self-service

D. Workspace

187. What is the best UX format to use for lists and forms?

A. Forms

B. Lists

C. Standard

!D. Classic

188. Which one of the following database operations cannot be controlled with Application Access?

!A. Ǫuery

B. Update

C. Create

D. Delete

189. For Application Access there is a configuration option called Allow access to this table via web services. Which one of the following statements is true when this option is selected?

A. This option restricts the ability to delete records via web services but records can always be read

B. Even when not selected, users with the correct permissions can use web services to access the table's records

C. This option restricts access only to SOAP web services but does not apply to REST

!D. The user performing the query via web services must have the correct permissions to access the table's records

190. You are developing the MyApp application that has a table, Table A. When the MyApp application is installed on an instance, you want Table A's records to be installed as part of the application. Table A's records will be installed when:

A. Table A is active and extends the Task table

!B. Table A's records are added to the application record using the Create Application Files context menu item

C. Table A has an automatic number counter for new records

D. Table A is not included in the System Clone > Exclude Tables list

191. How can an application link to a repository behind a firewall?

A. This option is not supported

!B. Link an application to source control through a MID Server

C. Link an application to source control through an access token

D. Link an application to source control with multi-factor authentication.

192. Tables that extend a table do what?

A. Automatically update the application scope

B. Do not inherit the parent’s fields

C. Sometimes inherit the parent’s fields

!D. Inherit the parent’s fields

193. What records are used to track cross-scope applications or scripts that request access to an application, application resource, or event?

!A. Restricted caller access records

B. Caller tracking records

C. Access control level records

D. Cross-scope access records

194. Which of the following is an available feature in Studio? (Choose two)

A. Push to update set

B. Merge branches

!C. Search code

!D. Push to external source control

195. The Task table is an example of which of the following? (Choose two)

!A. Parent class

B. Legacy class

C. Child class

!D. Base class

196. Why would you build a custom app? (Choose two)

A. To avoid using a code repository like GitHub or GitLab

B. To replace ServiceNow base tables

!C. To fulfill a specific use case on internal processes

!D. To create a custom integration for a 3rd party system

197. Once an application is ready to share, which of the following methods of publishing are supported by ServiceNow? (Choose three)

!A. Publish to an application repository

B. Publish to a local drive

!C. Publish to the ServiceNow Store

!D. Publish to an Update Set

E. Publish to a spreadsheet

F. Publish to a local USB device

198. Which are reasons an application could be developed on the ServiceNow platform? (Choose three)

!A. It needs workflow to manage processes

!B. It requires reporting capabilities

!C. It uses forms extensively to interact with data

D. It requires low-level programming libraries

E. It uses multimedia features.

199. When crafting a scoped application that contains flow actions, what is the application called?

A. Action

!B. Spoke

C. Bundle

D. Flow

200. What are the ways to designate data tables when using Guided Application Creator (GAC)? (Choose three)

A. Upload an existing PDF

!B. Create a new table on the platform

C. Use a freeform database

!D. Upload an existing spreadsheet

!E. Use an existing table on the platform

F. Upload an existing word processing document

201. From a form, what would you click to add additional fields to the form? (Choose two)

A. Context Menu > Form > Layout

!B. Context Menu > Configure > Form Layout

!C. Context Menu > Configure > Form Design

D. Right click on header > Add > Field

E. Context Menu > Form> Designer

F. Right click on header > Configure > UX Dashboard

202. When designing and creating a form what do you create to organize fields on a form?

A. Buttons

B. Tabs

!C. Sections

D. Related lists

203. Which class is NOT part of the Client side scoped APIs?

A. GlideDialogWindow

B. GlideAjax

!C. GlideRecord

D. GlideForm

204. Which one of the following is NOT part of the Form Designer?

A. Page header

!B. Schema map

C. Field navigator

D. Form layout

205. Which of the following is true about deleting fields from a table?

A. Table records are deleted when a field is deleted

!B. User-defined non-inherited fields can be deleted

C. Any field on a table can be deleted

D. Inherited fields can be deleted

206. Which of the following statements is NOT true for the Form Designer?

!A. To add a section to the form layout, drag it from the Field Types tab to the desired destination on the form.

B. To add a field to the form layout, drag the field from the Fields tab to the desired destination on the form.

C. To remove a field from the form layout, hover over the field to enable the Action buttons, and select the Delete (X) button

D. To create a new field on a form’s table, drag the appropriate data type from the Field Types tab to the form and then configure the new field.

207. Server-side scripts manage what?

!A. Database and backend

B. Playbook access

C. User access

D. Forms and Fields

208. When writing a Client Script to provide feedback targeted at a specific field, which method should be used?

A. g\_form.showInfoMessage()

!B. g\_form.showFieldMsg()

C. g\_form.addInfoMessage()

D. g\_form.addFieldMsg()

209. Can inherited fields be deleted from a table?

A. Yes, select the red X in the left-most column in the table definition

B. Yes, but only if they are text fields

C. Yes, but only if there has never been any saved field data

!D. No, inherited fields cannot be deleted from a child table

210. Which Report Type(s) can be created by right-clicking on a column header in a table's list?

A. Bar Chart, Pie Chart, Histogram, and Line

B. Bar Chart

C. Bar Chart, Pie Chart, and Histogram

!D. Bar Chart and Pie Chart

211. Which one of the following is part of the client-side scripting API?

A. workflow.scratchpad

!B. GlideUser object (g\_user)

C. current and previous objects

D. GlideSystem object (gs)

212. Which of the following CANNOT be debugged using the Field Watcher?

A. Business Rules

!B. Script Includes

C. Client Scripts

D. Access Controls

213. Which one of the following is the baseline behavior of a table in a privately- scoped application?

A. The table and its data are not accessible using web services

B. Any Business Rule can read, write, delete, and update from the table

C. Only artifacts in the table's application can read from the table

!D. All application scopes can read from the table\

214. Which one of the following is true for GlideUser (g\_user) methods?

A. Can be used in Client Scripts and UI Policies only

B. Can be used in Business Rules only

!C. Can be used in Client Scripts, UI Policies, and UI Actions

D. Can be used in Business Rules, and Scripts Includes

215. Here is the Business Rule script template: (function executeRule (current, previous \*/null when async\*/) {}) (current, previous); This type of JavaScript function is known as

A. Constructor

B. Scoped

C. Anonymous

!D. Self-invoking

216. Which one of the following is true?

!A. A UI Policy's Actions execute before the UI Policy's Scripts

B. The execution order for a UI Policy's Scripts and Actions is determined at runtime

C. A UI Policy's Scripts execute before the UI Policy's Actions

D. A UI Policy's Actions and Scripts execute at the same time

217. When working in the Form Designer, configuring the label of a field in a child table changes the label on which table(s)?

A. base table

!B. child table

C. parent table

D. all tables

218. Which one of the following is NOT a UI Action type?

A. List choice

B. Form button

C. List banner button

!D. Form choice

219. Which of the following objects does a Display Business Rule NOT have access to?

!A. previous

B. GlideSystem

C. g\_scratchpad

D. current

220. Which of the following statements is true for the Form Designer? (a) To add a field to the form layout, drag the field from the Fields tab to the desired destination on the form (b) To create a new field on a form's table, drag the appropriate data type from the Field Types tab to the form and then configure the new field (c) To remove a field from the form layout, hover over the field to enable the Action buttons, and select the Delete (X) button (d) To add a section to the form layout, drag it from the Field Types tab to the desired destination on the form.

A. a, b, c, and d

B. b, c, and d

C. a, b, and d

!D. a, b, and c

221. To see what scripts, reports, and other application artifacts will be in a published application

A. Enter the name of the Application in the Global search field

B. Open the list of Update Sets for the instance

!C. Examine the Application Files Related List in the application to be published

D. Open the artifact records individually to verify the value in the Application field

222. Which one of the following is NOT a debugging strategy for client-side scripts?

A. g\_form.addInfoMessage()

B. Field Watcher

C. jslog()

!D. gs.log()

223. Which of the following methods prints a message on a blue background to the top of the current form by default?

A. g\_form.addInfoMsg()

!B. g\_form.addInfoMessage()

C. g\_form.showFieldMessage()

D. g\_form.showFieldMsg()

224. A graphical view of relationships among tables is a

!A. Schema map

B. Dependency view

C. Graphical User Interface

D. Map source report

225. Which actions can a Business Rule take without scripting?

A. Set field values and write to the system log

B. Set field values and generate an event

!C. Set field values and add message

D. Set field values and query the database

226. Which server-side API debug log method is available for scoped applications?

A. gs.log()

!B. gs.info()

C. gs.debuglog()

D. gs.print()

227. Which one of the following is true for the Application Picker and Application Scope?

A. Global is a reserved application which does not appear in the Application Picker

B. Selecting an application from the Application Picker does not set the Application Scope

!C. Selecting an application from the Application Picker sets the Application Scope

D. Selecting Global in the Application Picker sets the Application Scope to Incident

228. When selecting a data type for a field that will be displayed on a form, which of the following statements is NOT correct?

A. Use the String data type tor a free-form text field

B. Use the Phone Number data type to automate phone number data validation

C. Use the Choice data type to limit options in a field

!D. Use the Date data type to enter the date and time of day

229. Which one of the following is a good practice for adding instructions to a form?

A. Related links to wiki pages

B. A Context Menu UI Action

!C. Annotations

D. A populated read-only field

230. What is the GlideForm Client-side scripting object?

A. sn.form

!B. g\_form

C. gs.form

D. gs\_form

231. In a Business Rule, which one of the following returns the sys\_id of the currently logged in user?

A. g\_form.getUserID()

B. gs.getUserSysID()

!C. gs.getUserID()

D. g\_form.getUserSysID()

232. Client-side scripts manage what?

A. User access

B. Database and backend

C. Playbook access

!D. Forms and Form Fields

233. Which of the following is true about g\_scratchpad? (Choose two)

!A. Used to push information from the server to the client

!B. Does not exist on the mobile platform

C. Has constructors and methods

D. Has default properties passed by client-side scripts

234. Which of the following is NOT a way to install an application on a ServiceNow instance?

A. Install an application from the Application Repository

!B. Select the Copy button on the application record

C. Download and install an application from the ServiceNow Share web site

D. Download and install a third-party application from the ServiceNow Store

235. Which of the following is NOT a caller access field option?

A. Caller Tracking

B. Caller Restriction

C. None

!D. Caller Permission

236. Assume a table called table exists and contains 3 fields: field1, field2, field3, Examine the Access Control list for table: -- table.None read Access Control for users with the admin and itil roles & -- table.field3 read Access Control for users with the admin role, Which field or fields can a user with the itil role read?

A. field3 only

B. filed1 and field3

C. All fields

!D. All fields except field3

237. Access Control debug information identifies whether each element of an Access Control granted or denied access. The elements appear in the debug information in the order of evaluation. In which order are the elements of an Access Control evaluated?

A. Conditions, Roles, Script

B. Conditions, Script, Roles

!C. Roles, Conditions, Script

D. Script, Conditions, Roles

238. When configuring an Access Control which has no condition or script, which one of the following statements is NOT true?

A. table.\*will grant access to every field in a record

B. table.None will grant access to every record on the table

C. table.field will grant access to a specific field in a record

!D. table.id will grant access to a specific record on the table

239. How must Application Access be configured to prevent all other private application scopes from creating configuration records on an application's data tables?

A. You must create Access Controls to prevent all other application scopes from creating configuration records on an application's data tables rather than using Application Access

B. Set the Accessible from field value to All application scopes and de- select the Can create option

C. Set the Accessible from field value to This application scope only and de- select the Allow access to this table via web services option

!D. Set the Accessible from field value to This application scope only

240. When configuring a module, what does the Override application menu roles configuration option do?

!A. Users with the module role but without access to the application menu access the module

B. Self-Service users can access the module even though they do not have roles

C. Admin is given access to the module even if Access Controls would ordinarily prevent access

D. Users with access to the application menu can see the module even if they don't have the module role

241. Which one of the following is true for a table with the `Allow configuration` Application Access option selected?

A. Only the in scope application's scripts can create Business Rules for the table

B. Any user with the application's user role can modify the application's scripts

!C. Out of scope applications can create Business Rules for the table

D. Out of scope applications can add new tables to the scoped application

242. Which Application Access configuration field(s) are NOT available if the Can read configuration field is NOT selected?

A. All access to this table via web services

!B. Can create, Can update, and Can delete

C. Can read does not affect the availability of other Application Access fields

D. Allow configuration

243. When evaluating Access Controls, ServiceNow searches and evaluates

A. Only for matches on the current table

B. Only for matches on the current field

!C. From the most specific match to the most generic match

D. From the most generic match to the most specific match

244. Which of the following methods are useful in Access Control scripts?

A. g\_user.hasRole() and current.isNewRecord()

!B. gs.hasRole() and current.isNewRecord()

C. g\_user.hasRole() and current.isNew()

D. gs.hasRole() and current.isNew()

245. Which of the following statements must evaluate to true for a user to pass an Access Control? (Choose three)

!A. The user has one of the roles specified in the Required roles related list

!B. Scripts configured in the Access Control must evaluate to true

C. Other matching Access Controls for the records evaluate to true

!D. Conditions configured in the Access Control must evaluate to true

E. The user must be granted access through a business rule.

246. Which of the following GlideRecord methods run a query against a database table? (Choose three)

A. \_get()

B. runǪuery()

!C. query()

!D. \_query()

!E. get()

247. When troubleshooting and debugging notifications, where do you navigate to see if an email was sent m response to an event?

A. System Logs > Events

!B. System Logs > Emails

C. System Logs > Push Notifications

D. System Logs > ICE Logs

248. Assume a table called table exists and contains 3 fields: field1, field2, field3, Examine the Access Control list for table: -- table.None read Access Control for users with the admin and itil roles & -- table.\* read Access Control for users with the admin role & -- table.field3 read Access Control for users with the itil role, Which field or fields can a user with the itil role read?

A. All fields except field3

B. field1, field2, and field3

C. field1 and field3

!D. field3 only

249. Which of the following is NOT a Flow Designer feature?

A. Run a flow from a Catalog item

!B. Call a flow from another flow or subflow

C. Add stages to a flow

D. Test a flow using the “Run as” feature

250. Which feature allows you to automate business logic for a particular application or process such as approvals, tasks notifications, and record operations?

!A. Flows

B. Action Sequences

C. Action Sets

D. Task Flows

E. Flow Diagrams

251. What are the benefits of storing the majority of an Application’s server-side script logic in a Script Include? (a) This makes execution faster (b) Only run when called from a script (c) The script logic can be hidden when the Application is installed from the ServiceNow Store (d) For some changes to application logic there is only one place to make edits

A. a, b, and d

B. a, b, c, and d

!C. b, c, and d

D. a, b, and c

252. What data types of Flow Designer variables are supported to store record data and complex data? (Choose three)

A. Label data type

!B. Integer

C. Array.Reference

!D. Choice

!E. String

253. What are the features of Flow Designer? (Choose three)

!A. Add stages to a flow

B. Call a flow from another flow or subflow

!C. Test a flow using the “Run as” feature

D. Support Java Scripting code to test conditions that trigger the flow

!E. Run a flow from a Catalog item

F. Perform form field data validation at client side.

254. Identify the way(s) an application can respond to an Event generated by the gs.eventǪueue() method (a) Script Action (b) Scheduled Script Execution (Scheduled Job) (c) UI Policy (d) Email Notification

A. b and c

B. c

!C. a and d

D. a and c

255. What Module Link type is used to access an Application Properties page?

A. Single Record

B. HTML (from Arguments)

!C. URL (from Arguments)

D. Script (from Arguments)

256. Which method is used to retrieve Application Property values in a script?

!A. gs.getProperty()

B. g\_form.getAppProperty()

C. g\_form.getProperty()

D. gs.getAppProperty()

257. How does ServiceNow match inbound email to existing records?

!A. Watermark

B. Record link

C. Subject line

D. sys\_id

258. Which one of the following objects CANNOT be used in a Script Action script?

!A. previous

B. GlideRecord

C. event

D. current

259. Which one of the following is NOT an example of when an application might use a Scheduled Script Execution (Scheduled Job)?

A. The application needs to send weekly email reminders to requestors for all records on a table

B. The application needs to run a clean up script on the last day of every month

C. The application needs to query the database every day to look for unassigned records

!D. The application needs to run a client-side script at the same time every day

260. Which one of the following is true for this script fragment? g\_user.hasRole('x\_my\_app\_user');

A. There is no g\_user.hasRole() method

B. The method returns false only if the currently logged in user has the x\_my\_app\_user role

C. The method returns true only if the currently logged in user has the x\_my\_app\_user role

!D. The method returns true if the currently logged in user has the x\_my\_app\_user role or the admin role

261. Which script types execute on the server? (Choose three)

!A. Business Rule

B. Client Scripts

C. UI Policies

!D. Script Actions

!E. Scheduled Jobs

262. A scoped application containing Flow Designer content dedicated to a particular application is called a(n):

!A. Spoke

B. Bundle

C. Action

D. Flow

263. Which of the following is NOT supported by Flow Designer?

A. Call a subflow from a flow

!B. Test a flow with rollback

C. Use Delegated Developer

D. Run a flow from a MetricBase Trigger

264. Which of the following are configured in an Email Notification? (a) Who will receive the notification (b) What content will be in the notification (c) When to send the notification (d) How to send the notification

!A. a, b and c

B. a, b, and d

C. b, c and d

D. a, c and d

265. Which of the following is NOT a trigger type in Flow Designer?

!A. Outbound Email

B. Application

C. Record

D. Schedule

266. In an Email Notification, which one of the following is NOT true for the Weight field?

A. Only Notifications with the highest weight for the same record and recipients are sent

!B. A Weight value of zero means that no email should be sent

C. The Weight value defaults to zero

D. A Weight value of zero means the Notification is always sent when the Notification's When to send criteria is met

267. There is a basic strategy when creating a Utils Script Include. Identify the step that does not belong

!A. Identify the table

B. Script the function(s)

C. Create a class

D. Create a prototype object from the new class

268. When configuring the content of an Email Notification, which syntax should be used to reference the properties of an event triggering the Notification?

!A. ${event.<property name>}

B. ${current.<property name>}

C. ${<property name>.getDisplayValue()}

D. ${gs.<property name>}

269. Which one of the following is true for a Script Include with a Protection Policy value of Protected?

A. Any user with the protected\_edit role can see and edit the Script Include

B. The Protection policy option can only be enabled by a user with the admin role

C. The Protection Policy is applied only if the glide.app.apply\_protection system property value is true

!D. The Protection Policy is applied only if the application is downloaded from the ServiceNow App Store

270. Which objects can you use in a Scheduled Script Execution (Scheduled Job) script?

A. GlideRecord and current

B. GlideUser and GlideRecord

!C. GlideSystem and GlideRecord

D. GlideSystem and current

271. What is a workflow context?

A. The table for which a workflow is defined plus any conditions such as "Active is true"

!B. It is generated from a workflow version, executes activities, and follows transitions

C. The business reason or process for which a workflow is designed

D. It is a checked out workflow which is being edited

272. Which one of the following is a benefit of creating an Application Properties page for each application you develop?

A. Application Properties allow a developer to override the application properties inherited from ServiceNow

B. An Application Properties page is a good landing page for an application

!C. Application Properties allow a developer or admin to make changes to an application's behavior without modifying application artifacts

D. Application users know to go to the Application Properties page to change the appearance of an application

273. When debugging Email Notifications, what must you check on a user record? (Choose three)

!A. Active must be true

B. The First name and Last name fields must have values

!C. The value in the Notification field must be set to enabled

D. The user must not be locked out

!E. The Email field must have a value

274. What are web services?

A. Methods used to create and maintain UI Pages

!B. Methods used to allow applications to connect to other software applications over a network

C. Methods used to discover a wide variety of systems and applications

D. They provide a customer-facing view of available service and product offerings provided by departments within the organization

275. Group records are stored in which table?

A. Group [sn\_user\_group]

!B. Group [sys\_user\_group]

C. Group [s\_sys\_group]

D. Group [u\_sys\_group]

276. Identify the ways an application can respond to an Event generated by the gs.eventǪueue() method (Choose two)

A. Client Script

!B. Email Notification

C. Scheduled Script Execution (Scheduled Job)

!D. Script Action

E. UI Policy

277. What is the Event Registry?

A. A Workflow which is launched every time an Event is generated; used to debug Events

B. The Event Log which lists all Events that have been generated

C. The method used in server side scripts to generate Events and pass parameters

!D. A table containing a record for every Event known to the ServiceNow system which allows ServiceNow to react when Events are generated

278. Flow Designer supports variable data types to store record data and complex data. Which of the following are supported variable data types? (Choose three)

!A. Choice data type

B. Array.Reference data type

!C. Integer data type

D. Freedom data type

!E. Array.Boolean data type

F. Label data type

279. What is the purpose of the coalesce field when importing data?

A. If a match is not found, the existing record is updated

!B. To determine if a record matches an existing record or is a new record

C. To identify and merge duplicate records

D. When a match is found, a new record is inserted

280. What is the name of the table relationship, where two or more tables are related in a bi- directional relationship, so that the related records are visible from both tables in a related list?

A. Database View

!B. Many to Many

C. One to Many

D. Extended

281. Which of the following methods is NOT part of the ServiceNow REST API?

!A. COPY

B. GET

C. DELETE

D. POST

282. Which objects can be used in Inbound Action scripts?

A. current and previous

!B. current and email

C. current and event

D. current and producer

283. One of the uses of the ServiceNow REST API Explorer is

A. Practice using REST to interact with public data providers

B. Find resources on the web for learning about REST

C. Convert SOAP Message functions to REST methods

!D. Create sample code for sending REST requests to ServiceNow

284. In a Business Rule, which one of the following returns true if the currently logged in user has the admin role?

A. g\_form.hasRoleExactly('admin')

!B. gs.hasRole('admin')

C. g\_form.hasRole('admin')

D. gs.hasRoleExactly('admin')

285. Which platform feature can be used to determine the relationships between field in an Import Set table to field in an existing ServiceNow table?

A. Business Service Management Map

B. Data Sources

!C. Transform Map

D. CI Relationship Builder

286. What are three ServiceNow table creation methods? (Choose three)

A. Using legacy Workflows

!B. Upload and turn a spreadsheet into a custom table

C. Using Flow Designer

D. Use the Now Experience Table Creator

!E. Extend a table

!F. Create a custom table

287. When debugging Email Notifications, what must you check on a user record? (Choose two)

!A. Active must be true

!B. The Email field must have a valid value

C. The user must not be locked out

D. The First name and Last name fields must have values

E. Delegation must be enabled.

288. Which of the following features are available to Global applications? (Choose two)

!A. Automated Test Framework

B. Source Control

C. Delegated Development

!D. Flow Designer

289. Which ATF Test step allows you to create a user with speeded roles and groups for the test?

A. Create a group

B. Impersonation

!C. Create a user

D. Create a role

290. Using Custom UI test step in Automated Test Framework, which of the following is NOT a testable page component?

A. Buttons

B. UI controls

C. UI pages

!D. Form field values

291. Which one of the following is the fastest way to create and configure a Record Producer?

A. Create a Catalog Category, open the category, and select the Add New Record Producer button

B. Use the Record Producer module then add and configure all variables manually

!C. Open the table in the Table records and select the Add to Service Catalog Related Link

D. Open the table's form, right-click on the form header, and select the Create Record Producer menu item

292. Which one of the following client-side scripts apply to Record Producers?

!A. Catalog Client Scripts and Catalog UI Policies

B. UI Scripts and UI Actions

C. UI Scripts and Record Producer Scripts

D. Client Scripts and UI Policies

293. What syntax is used in a Record Producer script to access values from Record Producer form fields?

A. producer.field\_name

!B. producer.variablename

C. current.variable\_name

D. current.field\_name

294. When configuring a REST Message, the Endpoint is

A. The commands to the REST script to stop execution

!B. The URI of the data to be accessed, queried, or modified

C. Information about the format of the returned data

D. The response from the provider indicating there is no data to send back

295. Which method call returns true only if the currently logged in user has the catalog\_admin role and in no other case?

A. g\_user.hasRole('catalog\_admin')

!B. g\_user.hasRoleExactly('catalog\_admin')

C. g\_user.hasRoleOnly('catalog\_admin')

D. g\_user.hasRoleFromList('catalog\_admin')

296. Application developers can specify which ServiceNow page a user sees after submitting a new record using the Record Producer UI. How is the page specified?

A. Create an application property to store the URL

B. Configure the page in the Module that opens the Record Producer UI

C. Write an after Business Rule script for the Record Producer's table: window.redirect = "<URL>";

!D. Write a script in the Record Producer's Script field: producer.redirect = "<URL>";

297. Identify characteristic(s) of a Record Producer (Choose three)

A. All records created using this strategy are inserted into the Requested Item [sc\_req\_item] table

!B. Each field prompts the user with a question rather than a field label

C. They must be scripted

!D. You can script behaviors of fields in the user interface

!E. Graphics can be included on the user interface.

298. What is a related list in ServiceNow forms used for?

A. A list of fields on the form

!B. A list of records from a related table that are associated with the current record

C. A list of related articles for a knowledge base

D. A list of UI policies for form customization

299. What are the two possible outcomes when selecting items from the Service Catalog? (Choose two)

A. Modify the Description field to change the text/images/formatting at the top of the Record Producer form.

B. The redirect script is automatically created when you create a Record Producer with the Add to Service Catalog Related Link.

!C. Record Producer Service Catalog Items result in Records being added or modified in the database

!D. Service Catalog Items result in Request Items. This outcome is very much like ordering from an online store

300. Which element in ServiceNow allows the systematic execution of tasks and processes based on predefined conditions?

!A. Workflows

B. ACLs

C. UI Policies

D. Data Policies

301. Service Now instances can use Web Services to interact with other applications and external data sources.

!A. True

B. False

302. Which tool do you use to determine the relationship between fields in an import set and an existing table?

A. Update set

B. Data Source

C. CI relationship builder

!D. Transform map

303. Which type of variable in ServiceNow is used to reference a record in another table?

A. String

!B. Reference

C. Integer

D. Choice

304. What is the purpose of a UI Formatter in ServiceNow?

!A. To format data in a readable way for users

B. To define field relationships

C. To manage user roles and permissions

D. To create custom scripts

305. In ServiceNow, what is a field label?

A. A unique identifier for a field

!B. A user-friendly name for a field

C. A field's data type

D. A reference to another table

306. What is the purpose of the 'Cascading' field in Access Control Lists (ACLs) in ServiceNow?

A. It defines the hierarchical structure of user roles

!B. It specifies the order in which ACLs are processed

C. It manages the integration with external databases

D. It controls the behavior of business rules

307. What mechanism is used to pull data into ServiceNow, if you do not use the import option during Guided Application creator?

A. File Import

!B. Import Sets

C. Load file

D. Staging table

308. What role is required to access the Guided Application Creator (GAC) in ServiceNow? (Choose three)

!A. System Administrators

!B. Developers

C. End-users

!D. Business Analysts

E. IT Managers

F. Anyone with a ServiceNow account

309. Choose the correct order of Scoped Development Process

A. Design, Analyze,Develop,Test,Deploy

B. Anaytis,Design,Develop,Test,Deploy

C. Analyze,Design,Develop,Taining, and Testing

!D. Analyze,Design,Develop,Test,Deploy

310. Personas largely equate to \_\_\_\_\_\_ in ServiceNow

!A. Roles

B. Users

C. Stakeholders

D. Developers

311. A scoped application containing Flow Designer content dedicated to a particular application is called a

!A. Spoke

B. Bundle

C. Action

D. Flow

312. The checklist that suits to build a data model are (Choose three)

!A. Tables

!B. Columns

!C. Relationship

D. Outcomes

313. Which ECMAScript standard is the default mode for server-side scripts in scoped applications?

!A. ECMAScript 2021 (ES12)

B. ECMAScript 5 (ES5)

C. Compatibility mode

D. ECMAScript 2022 (ES13)

314. When creating a custom UI Action in ServiceNow, what can it be used for? (Choose two)

!A. Triggering server-side scripts

!B. Navigating to related records

C. Defining table relationships

D. Hiding form sections

315. What components are included in the default workspace created in App Engine Studio?

!A. Home page, lists, Analytics Center, and search.

B. Code editor, debugging tools, and version control.

C. Customer records, payment processing, and order tracking.

D. Video conferencing, calendar, and email.

316. How do we navigate to activate the test management plugin?

!A. System Definitions > Plugins

B. System Definitions > Test suite

C. System Definitions > custom test

D. System Definitions > Test properties

317. In ServiceNow, what is the primary role of an Access Control List (ACL)?

A. To create new tables

B. To format data on forms

!C. To control access to records and fields

D. To design user interfaces

318. Which utility is used to determine if field names in an Import Set match the field names on the target table when importing data into ServiceNow?

A. Auto Map Matching Fields

!B. Transform Maps

C. CI Relationship Builder

D. Business Service Management Map

319. Choose all that are true of the Automated test framework (ATF) (Choose two)

!A. ATF can be used in combination with manual test management

B. ATF tests require use of javascript

!C. Screenshots of test results are attached to the test result records

D. Running only a few quick tests just before going live is a testing best practice

E. Impersonation is not possible as an ATF test step

320. If you want to add files from the global scope to a global application, which menu option should you select in Studio?

A. File > Add Files

B. File > Add New Files

!C. File > Add Existing Files

D. File > Export Files

321. With which utility, it is possible to map a single source field to multiple destination fields?

A. Transform map

B. Auto-mapping utility

!C. Mapping Assist utility

D. Auto map matching

322. Which field allows you to update existing Target Table records when importing data from an import set?

A. Attr key

!B. Coalesce

C. Order field

D. Record ID

323. Identify the way(s) an application can respond to an Event generated by the gs.eventǪueue() method (a) Script Action (b) Scheduled Script Execution (Scheduled Job) (c) UI Policy (d) Email Notification

A. b and c

B. c

!C. a and d

D. a and c

324. In ServiceNow's Flow Designer, what is the purpose of a "Subflow"?

A. To create a duplicate of the main flow for testing purposes.

B. To create a separate flow that can be run in parallel with the main flow.

!C. To encapsulate a reusable set of actions and decisions within a flow.

D. To define the order of execution for actions in the main flow.

325. Which of the following statement is wrong with respect to testing the flow?

A. manual testing functionality

B. Trigger executes whether or not conditions are met

!C. Rollback

D. Built-in

326. What are the functions of a UI Policy in ServiceNow? (Choose two)

!A. Controlling field visibility

B. Enforcing data encryption

C. Managing user roles and permissions

!D. Setting field values dynamically

327. The data model is defined as database

!A. Schema

B. Table

C. Column

D. Relationship

328. In which situation is it recommended to use a MID server to link to a repository behind a firewall?

A. When you want to create a new repository

B. When you have a strong internet connection

C. When you need to set up a default branch

!D. When the repository is behind a firewall

329. What is the primary purpose of an application form in ServiceNow?

A. Data storage

!B. Data visualization

C. Workflow automation

D. Reporting and analytics

330. Select the three testing options from the list below:

!A. Test Management Application

!B. Automated test framework

!C. Script debugger

D. Test Designer

E. Rollback Tests

331. What is the purpose of "Domain Separation" in ServiceNow's access control?

!A. To separate records into multiple domains for access control

B. To merge domains for simplified management

C. To control access to specific UI sections

D. To create new user roles

332. Which of the followings are included in Global Apps? (Choose three)

A. Delegated Development

!B. Source Control Integration

!C. Publish to App Repository

!D. Easy File Management

333. When managing global application files, you can NOT:

A. Add files from global scope to a global application.

B. Remove files from a global application

C. Move an application file between global applications

!D. Move application files into or out of the scoped application.

334. Objects cannot be controlled by access controls?

A. Update

B. Delete

!C. Query

D. Create

335. When creating new application files in a scoped application, cross scope access is turned on by default in which of the following?

A. REST messages

!B. Table

C. Script Include

D. Workflow

336. Properties appear on the properties configuration form in order from

A. Highest to lowest

B. Newest to oldest

!C. Lowest to highest

D. Oldest to newest

337. Tables that is shared by many different applications are

A. Cmdb\_ic

!B. Cmdb\_ci

C. Cmbd\_ci

D. User\_cmdb

338. ServiceNow can import data from which of the following external data source types when a valid transform map is available? (Choose three)

!A. REST

!B. OIDC

!C. LDAP

D. CSV

339. The Script Debugger enables users with the script debugger role to debug \_\_\_\_\_\_\_\_JavaScript.

A. client-side

!B. server-side

C. plugin-side

D. configuration file

340. Which tool is used to replace the legacy Workflow graphical editor in ServiceNow?

!A. Flow Designer

B. Table Builder

C. UI Builder

D. Integration Hub

341. Which statement is true about ACLs in ServiceNow?

A. ACLs are used to format text fields.

B. ACLs are used to restrict access to specific UI pages.

!C. ACLs apply to tables, fields, and records.

D. ACLs are used to define UI policies.